



New Ways to Connect to No-Cost Legal Assistance

Same trusted legal help – now faster and easier

Who are we?

Community Legal Services is a nonprofit law firm that provides no-cost legal aid to Central Floridians on civil legal matters. For certain direct services, we can assist only those who qualify. But for everyone, we provide resources and educational materials online and at workshops and community outreach events.

What is new?

While we've served Central Florida for 60 years with no-cost, civil legal assistance, the ways that we help continue to evolve.

Our telephone helpline--staffed by a team including lawyers--remains open, but with new hours.

We've also added an option for setting a telephone appointment with a team member; and, our online portal includes additional resources and a website navigator to help you get to the materials you need.

See details on the back of this flyer.

What can we help with?

Our lawyers and advocates can help Central Floridians with many civil legal matters, including:

- **Family Law:** domestic violence, divorce, custody, child support, alimony, visitation
- **Housing:** discrimination, code violations, foreclosures, probate, landlord/tenant issues
- **Veterans' Benefits:** disability claims, ratings, discharge upgrades
- **Public Benefits:** Social Security, unemployment, food stamps, Medicaid, Medicare
- **Children's Education:** disabilities, discrimination, school arrests, suspensions, expulsions
- **Consumer Protection:** sales contracts, repossession, harassment by creditors, garnishments, bankruptcy
- **Older Adults:** abuse, living wills, advance healthcare directives, estate planning, financial scams

*We **can't** assist with traffic tickets, criminal matters, or personal injury.*

Don't wait. Access legal help now.

Flip this page for ways to connect.

Central Floridians: speak with a lawyer or an advocate at no cost, or find resources and workshops to help with your civil legal issue.

We are here to help you with civil legal matters. Because we receive many requests, we invite you to first look up information about your legal issue. If you still need legal guidance, schedule a phone appointment. For urgent matters or if you have a court date within two weeks, call the Helpline and hold for a team member.

Don't wait. Get legal help now.



1

Research Issues and Find Workshops, Clinics

1. Visit LegalAccessForAll.org.
2. Click on the "Get Help" tab.
3. Learn about your issue via the Legal Education library.
4. Know your rights and responsibilities, and find educational events that help.

2

Schedule a Phone Appointment

1. At LegalAccessForAll.org, click on the "Get Help" tab.
2. Follow the steps to make an appointment and submit an online "intake" form.
3. If you are eligible for no-cost legal assistance, select an appointment option.
4. Save our phone number as a contact in your phone, so our call isn't filtered as spam. Our number is 1-800-405-1417.
5. Our Helpline team will call you at your appointment time, will complete the screening process, and can provide legal guidance if you qualify.

3

Is it Urgent? Call Now.

1. For urgent matters or court dates within two weeks, call 1-800-405-1417.
2. Stay on hold to be connected to a live team member. Wait times can vary, so be patient. If you can't wait on hold, request a callback.
3. If you don't reach us your first time, please call again. We assist more than 14,000 callers per year, and we want to help you, too.

Helpline Hours

Monday	8:30 a.m. to 4:30 p.m.
Tuesday	8:30 a.m. to 5:30 p.m.
Wednesday	8:30 a.m. to 4:30 p.m.
Thursday	8:30 a.m. to 4:30 p.m.
Friday	8:30 a.m. to 3:30 p.m.

*The Helpline is closed on holidays, weekends, and one Friday per month for training. We **can't** assist with traffic tickets, criminal issues, personal-injury cases, and certain other matters.*